

## What is covered under the standard installation?

- Standard installation charges of ₹1,299 + GST are payable after successful installation.
- Mounting and installation of Helium *Air* indoor unit (IDU) on wall.
- Placing the outdoor unit (ODU) at a safe and serviceable location.
- Drilling one hole on a brick wall (no core cutting) to connect the ODU with the IDU.
- Laying of interconnected copper pipe between IDU and ODU (provided with the unit).
- Laying of drainpipe for water and connecting with IDU.
- Connecting IDU and ODU using standard wire length provided in the installation kit, and commissioning of the unit.
- Checking the machine performance.
- Explaining the different sections of the Helium App and demo of Helium *Air*.

## What is not included in technicians scope of work?

- No wall chiseling/civil or mason work is not a part of scope of work for the technician.
- Concealed piping civil work is not included in standard installation.
- Grill / Glass cutting and welding work to be organised by customer, as per the requirement.
- Beam cutting / pillar hole / concrete wall, stone wall / core drilling per hole shall be taken care by customer and is not included in technician's scope.
- All electrical, carpentry, fabrication, plumbing & civil works are in customer's scope - wiring extension from electricity meter to installation site, power point / MCB fitting and any other electrical work will be organised by the customer from their side.
- Ladder / scaffolding for safe working stand, to be arranged by customer in case required at installation site.

## What services shall incur additional cost?

**The below services are optional and would be required depending on the installation site and the placement of the IDU and ODU.**

- Drilling more than one hole for copper pipe connectivity between IDU and ODU.
- Requirement of additional copper pipe.
- If copper pipe supplied by customer has any leakage, it is in customer's scope and labor charges applicable for laying refrigerant pipe is ₹180 per meter + GST is applicable.
- Thick concrete wall need specialised equipment and incur additional cost (core cutting).
- In case piping is pre-laid by customer during construction stage, then nitrogen pressure testing will be required after connecting IDU and ODU, and shall incur additional cost.
- Main power supply to the IDU to be provided by the customer. If additional power cable is required to take main power supply to the IDU, it will incur additional charges.
- ODU stand if supplied by customer, labor charges for fixing the same has to be borne by the customer, i.e. ₹300 + GST. ODU stand quality related issue would be in customer's scope, as heavy units are placed on the stand.
- Vinyl wrapping tape for refrigeration piping (3 meter), UV protected at ₹50 per metre + GST is applicable.
- Un-installation / Shifting of old AC.
- If site is prone to corrosion, anticorrosion coating is recommended and it will be charged extra as applicable.
- Anything else not covered in standard installation will be chargeable extra.

## What cost would you incur for additional services?

S.No.	Service Item	Unit	Rate (₹)
1	ODU Stand + Fitting	Per unit	800
2	ODU Stand Fitting Charges (if supplied by customer)	Per unit	300
3	Copper Pipe with Insulation (including labour charges)	Per metre	1,050
4	Copper Pipe Laying Rate (if extra Copper Pipe provided by customer)	Per metre	180
5	Drain Pipe (Nylon/flexible pipe)	Per metre	85
6	Power Plug Branded 16A	Per unit	120
7	Copper wire Wrapping Tape	Per metre	50
8	Extra Cable - 4 core 1.5 sq mm (IDU-ODU electrical wire)	Per metre	220
9	Extra Cable - 3 core 1.5 sq mm (Power plug to IDU electrical wire)	Per metre	170
10	PVC Trunking / Conduit	Per metre	120
11	Insulation Foam	Per metre	20
12	Dismantling of Old Split AC	Per unit	900
13	Dismantle + Install at Same Place (old piping)	Per unit	1,900
14	Nitrogen Testing & Commissioning (for pre-installed copper pipes inside walls)	Per unit	800
15	Additional Wall Hole (drill)	Per hole	500
16	White Cement / Clay Sand	Per application	200
17	Gas top up (required if copper pipe length between IDU and ODU is greater than 5m) - If copper pipe length is greater than 5m but less than 10m	Per application	400
18	Gas top up (required if copper pipe length between IDU and ODU is greater than 5m) - if copper pipe length is greater than 10m but less than 15m	Per application	800

**Note:** We don't recommend installing Helium Air in case you want more than 15m of copper pipe length between IDU and ODU.

**All rates excluding GST. An 18% GST will be applicable on final price.  
Charged only if used during installation, with prior approval.**